Cambridge University Cricket Club



CUCC Privacy Statement

CUCC is the cricket club for students of Cambridge University and participates in the MCCU scheme operated by The University of Cambridge, Anglia Ruskin University (ARU) and the Marylebone Cricket Club (MCC).

CUCC is the data controller in respect of all personal data collected from players and members which means that we are responsible for ensuring that we do so in full compliance with the Data Protection Act 1998 and all other related privacy laws, including the General Data Protection Regulation to be implemented from 25th May 2018 and the new Data Protection Act.

This Privacy Statement explains what information we collect about you, how we use it, and the steps we take to ensure that it is kept secure. We also explain your rights and how to contact us.

What information we collect & how we use it

We collect personal information, such as names, addresses, telephone number, email addresses etc provided by members via the Membership Application/Renewal form and the Player Registration form. Occasionally, members provide contact details for other people whom are interested in CUCC services.

All personal information that we obtain about you and/or any other person whose details you provide will be recorded, used, and protected by us in accordance with current data protection legislation, our and this Privacy Statement. We will primarily use the personal information for:

- Membership and general administration (including verification, vetting, security checking, issuing tickets, passes and permits as appropriate)
- Providing the services you request from us
- Communicating with you in the event that any services requested are unavailable or if there is a query or problem with your requests
- Record keeping purposes
- Carrying out market research so that we can improve the services we offer
- Tracking and analyse activity on our website

To provide our products and services, we may, occasionally, appoint other organisations to carry out some of the processing activities on our behalf. These may include, for example, technology hosts, printing companies and mailing houses. In these circumstances, we will ensure that personal information is properly protected and that it is only used in accordance with this Privacy Statement. We may also provide your information to The University of Cambridge for the purposes of CUCC fundraising and processing Gift Aid donations, using the The University of Cambridge Gift Aid form and for updating alumni records. The University data protection statement dan be found at https://www.philanthropy.cam.ac.uk/data-protection.

We have relationships with other cricket related organisations such as the ICC, First Class County Cricket Clubs, County Cricket Boards, the MCC, the ECB, cricket clubs and cricket leagues (each a cricket organisation). Each Cricket Organisation has its own privacy practices and you should check that you are satisfied with them before you provide any personal information to them.

We would like to contact you and/or any person whose information you provide to us to provide newsletters and to inform you and/or them about topics such as membership, match ticketing, discounts, events and hospitality that may be available. We would do this in the manner most appropriate, such as by post, telephone, text or by email. You can opt-in to or opt-out of receiving details of offers are on relevant pages of this website.

You and any other person whose information you have provided to us can change your/their mind about whether you wish to receive by contacting us as described below.

Keeping our information secure

We take the security of personal information seriously. We employ security technology, including firewalls, and Secure Socket Layers to safeguard information on our website (cucc.net) and have procedures in place to ensure that our paper and computer systems and databases are protected against unauthorised disclosure, use, loss and damage.

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Children

We do not keep any information on anyone under the age of 18. Furthermore, our website does not have a registration facility, therefore, we do not hold any personal information on anyone using it.

Updating and correcting information

You may update or correct your personal information by contacting us in writing or by email (see "How to contact us" below). Please include your name, address and/or email address when you contact us as this helps us to ensure that we accept amendments only from the correct person. We encourage you to promptly update your personal information if it changes. If you are providing updates or corrections about another person, we may require you to provide us with proof that you are authorised to provide that information to us.

Your rights to access

You have the right to receive a copy of the personal information that we hold about you. The same right applies to any other person whose personal information you provide to us.

CUCC website (cucc.net)

The website provides information about the Club, players, fixtures and events.

Please note the website may contain links to other websites which are provided for your convenience. We are only responsible for the privacy practices and security of this site. We recommend that you check the privacy and security policies and procedures of each and every other website that you visit.

- IP addresses In order to understand how users use our website and services, we may collect IP addresses.
- Cookies In common with many other website operators, we may use standard technology called 'cookies' on this site. Cookies are small pieces of information that are stored by your browser on your computer's hard drive and they are used to record how you navigate this website on each visit.

Our cookies are used to enable us to develop our website to reflect our customers interests and by noting who has seen which pages, properties and advertisements (including click throughs from emails), how frequently particular pages are visited and to enable us to determine the most popular areas of our website. We may use cookies to enrich your experience of using the website by allowing us to tailor what you see to what we have learned about your preferences during your visits to the site. Sometimes we use third parties services such as Google Analytics and Sitestat and they may use cookies on our behalf in order to provide their services. You may get cookies (including Flash cookies) from our sponsors and advertisers if you click on their links or adverts. You should check their privacy and security policies to understand how they use these. Most browsers automatically accept cookies, but you can usually change your browser to prevent cookies being stored. With experience, you can usually choose to switch off all cookies or to allow only certain 'trusted' sites to place cookies.

Changes to this Privacy Statement

Privacy laws and practice are constantly developing and we aim to meet high standards. Our procedures are, therefore, under continual review. We may, from time to time, update our security and privacy arrangements. The latest version of this Privacy Statement can be found on cucc.net.

How to contact us

Email - helen.hyde@cucc.net

Post - Data Protection Officer, Cambridge University Cricket Club, 18 High St, Over, Cambridge, CB24 5ND